

34970A-05A

HP 34970A w/HP BenchLink Data Logger

Serial Numbers:

0000U00000 / 9999U99999

Y2K update information.

This product ships with a PC Software product (HP BenchLink Data Logger) which is not Year 2000 Compliant until updated to Rev 1.2. The PC Software product installs and operates within the environment of the Personal Computer and therefore the HP 34970A is always compliant.

To Be Performed By:  
Customer

Parts Required:

There are no parts affecting Year 2000 Compliance.

Situation:

Product Hardware, HP 34970A, is Year 2000 Compliant. This product ships with the software product, HP BenchLink Data Logger, which is not Year 2000 Compliant. The 34970A is listed as Compliant with adjustment because the Data Logger software, which ships with the hardware, must be updated to be a fully Year 2000 compliant. All HP BenchLink Data Logger versions below version 1.2 require updating.

Solution/Action:

Operator Intervention required.

Defective setup and dataset names express year dates after 31-December-1999 with 3-digit year instead of 2-digit.

Example:

old versions 1.1 and below: 1-January-2000 = 01/01/100  
upgraded versions 1.2 and above: 1-January-2000 = 01/01/00

Corrected versions are available over the Internet. To upgrade follow these steps:

A. Send an eMail to 'hp-benchlink@dsai.com'.

B. On the subject line of the eMail enter one of the following subjects:

\* "Benchlink Data Logger 16 bit update", if using Windows 3.x.

or

\* "Benchlink Data Logger 32 bit update", if using Windows 95 or Windows NT.

C. Within 24 hours a reply will be sent to the eMail address from which the request was made. The reply will contain upgrade instructions and an attached upgrade file.

Date: 01 September 1999

```
*****
*
*                               INFORMATION ONLY                               *
*                               -----                               *
*
* HP RESPONSIBLE UNTIL: _Product support life                               *
*   AUTHOR/ENTITY: Alfred E. Smith / 0840                               *
*   ADDITIONAL INFO: _____                               *
*****
```

HP has made every effort to ensure the

accuracy of our product testing. However, because each customer's environment is different from HP's laboratory test environment, it is the customer's responsibility to validate the Year 2000 readiness of these products in their own environment. Therefore, information about the Year 2000 status of HP products is provided "as is" without warranties of any kind and is subject to change without notice. HP makes no representation or warranty respecting the accuracy or reliability of information about non-HP products. Such information, if any, was provided by the manufacturers of those products and customers are urged to contact the manufacturer directly to verify Year 2000 readiness. The information provided here constitutes a Year 2000 Readiness Disclosure for purposes of the Year 2000 Information and Readiness Disclosure Act.